# **Part 5: Client Functions**

**Calem Enterprise Training** 

**Summer 2022 Austin, Texas** 



Asset and Maintenance Contract and SLA **Schedules** Location Work Order Service Request Change Management **Inventory and** Requisition and Doc, Project, Purchase Order Warehouse Integration, etc. Workflow Multi-Sites Screen and Data **Scheduled Tasks Access Control** Customization Web Client Mobile Client Offline Client

### Goals

- I know how to set up Calem Mobile for my devices
- I know how to login and use Calem Mobile
- I know what features are available in Calem Mobile



**Calem Web** for Chrome, Edge, Safari, FireFox



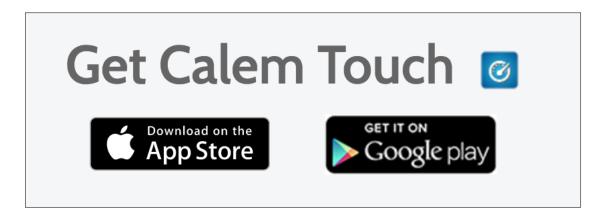
**Calem Mobile Apps for iOS and Android** 

Users	Client
Desktop Users	Calem Web
Mobile Users with Network in the field	Calem Mobile

CalemEAM

# **Calem Touch**

- Install from AppStore: "CalemEAM"
- Install from Google Play: "CalemEAM"



- Install Chrome to desktop if not available
  - Chrome is preferred due to its superior performance
- Login to Calem Enterprise with Chrome Browser

## Calem Mobile - Hands-On

- Install Calem Mobile from AppStore to iPhone or iPad
- Install Calem Mobile from Google Play to Android Phone or Tablet
- Mobile Features:
  - Attach a picture to a work order
  - Scan an asset barcode to bring up the asset screen
  - Set Geolocation for an asset/location
- For Admin Users (optional)
  - Customize a list form for phones
  - Customize a read form for iPads/tablets

# Thank You for Attending the CalemEAM Training! Visit Us at www.calemeam.com

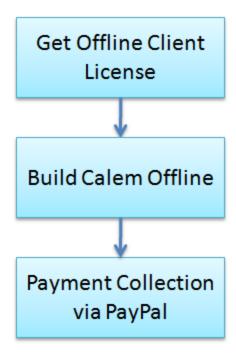


# **Calem Offline – Deprecated**

- Calem Offline is available in the Calem Lightning Edition
- Calem Offline for Android is no longer offered.

# **Calem Offline – Backend Setup**

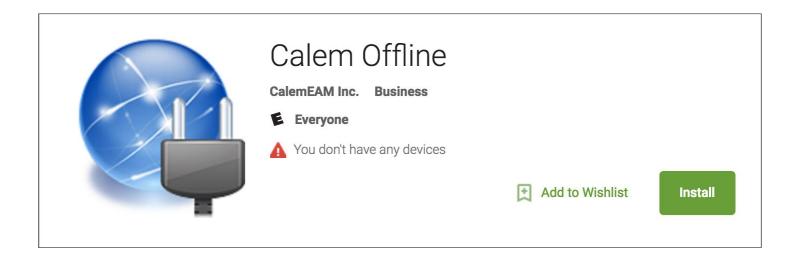
- Request Calem Offline license from CalemEAM
- Build backend resources for Calem Offline
- Set up payment collection via PayPal
- See "Admin Guide of Calem Offline for Android" for details



\*The setup is for On-Premise installation. It's done for Cloud Service customers by CalemEAM.

# **Calem Offline - Client Installation**

Install from Google Play: "Calem Offline"

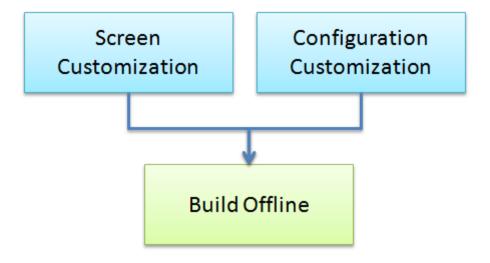


# **Calem Offline – Setup Hands-On**

- Deploy Calem Offline license
- Build Calem Offline manually
- Build Calem Offline from web installation & upgrade
- Install Calem Offline from Google Play
- Log into Calem Offline and perform initial synchronization

# **Calem Offline – Customization**

See "Admin Guide of Calem Offline for Android"



- Hands-On Lab:
  - Customize work order read screen
  - Customize auto-sync time interval
  - Build Calem Offline

My Assignment

My Team Assignment

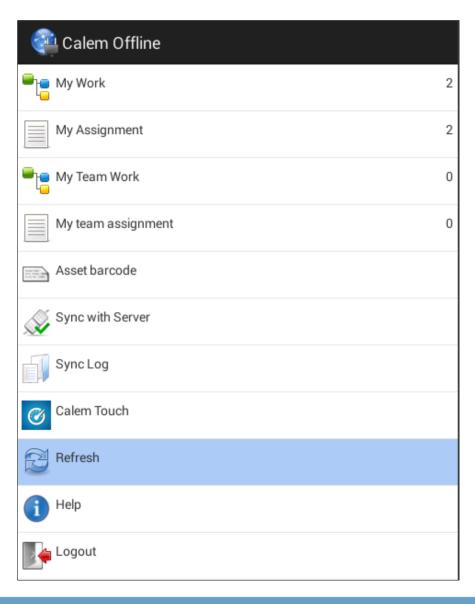
Asset Barcode

Synchronization

- Complete Work Orders
- Get Acceptance Signature
- Collect Payment
- Synchronize with Calem Service
- See "User Guide of Calem Offline for Android Tablet"

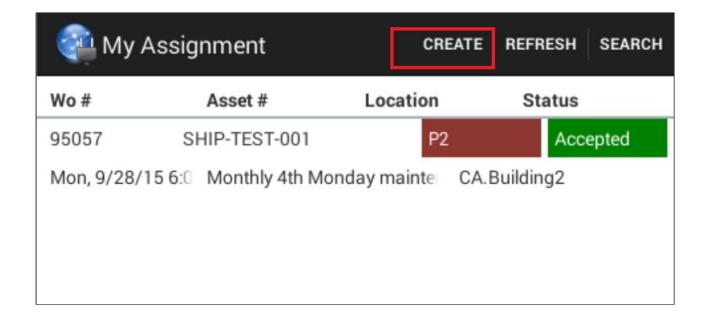
### **CalemEAM**

# **Calem Offline – Home Page**

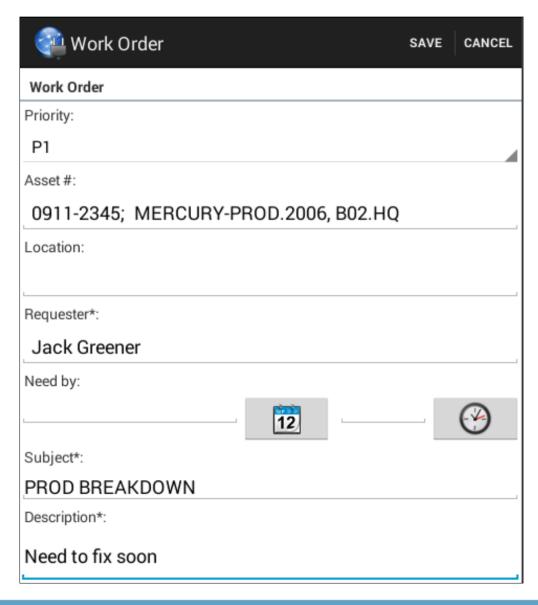


CalemEAM

# **Create WO**

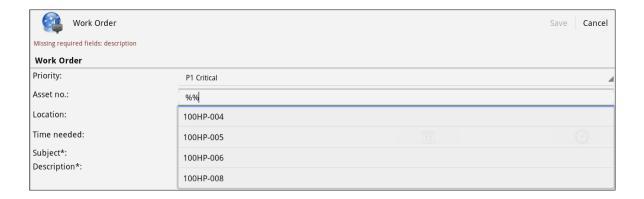


# **Create WO**

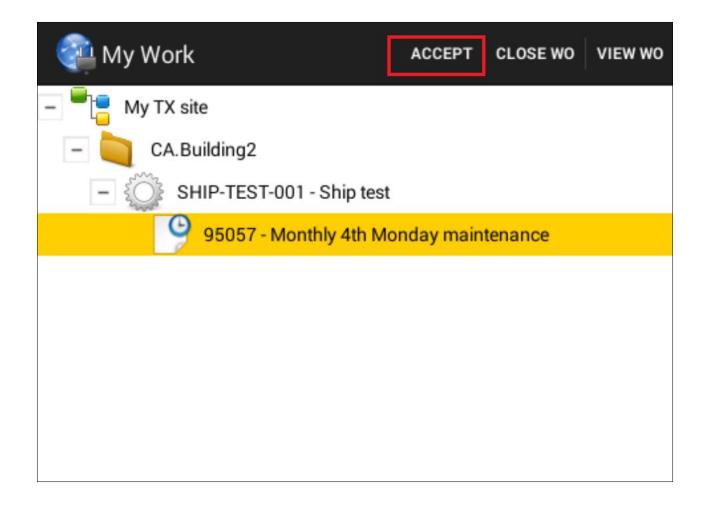


# **Auto-Completion**

• Type "%%" to auto-complete



# **Accept WO**



# **Accept WO**

🤐 Status log	SAVE	CANCEL
Accepted by*:		
Ben Manning		
Comment*:		
Work verified		
To status:		
Accepted		
From status:		
Completed		
To state:		
Open		
From state:		
Open		

# **Accept WO – Signature**





Accepted by: Ben Manning I hereby accept the work order.

MINIMUM CHARGE IS 2 (TWO) HOURS.

**CalemEAM** 

# **Barcode**

- Scan an asset barcode
  - Create a WO
  - Find WO for the asset
  - View the asset



- Scan an asset and view work orders
- View work order quote
- Add picture to a work order
- Report hours worked for a work order
- Report parts used for a work order
- Complete a work order
- Collect an acceptance signature
- Synchronize with server